

## 7.1 Referrals to Child Protective Services (CPS)

**Policy:** In order to assure early detection and treatment, it is imperative and urgent that all newborns with initial positive results promptly receive a diagnostic evaluation (including confirmatory testing) to determine if a disorder exists and that babies with positive confirmatory results are promptly seen and treated by appropriate health care providers. When all resources have been exhausted to get a baby in for confirmatory testing or to be seen by a specialist, and the family has failed to follow instructions or seek medical care for their baby, the ASC staff will contact the NBS Program Nurse Consultant/ASC Contract Liaison to discuss appropriate course of action and determine if the case should be referred to Child Protective Services.

### Protocol:

Resp. Person	Action
ASC Project Director/ Coordinator/ Program Specialist	<ul style="list-style-type: none"><li>• Works with primary care physician to contact family and to arrange for family and baby to be tested or seen in the appropriate specialty clinic.</li><li>• If unable to find family, contacts local public health department for assistance.</li><li>• Seeks assistance from other agencies appropriate to the family's situation (e.g., migrant worker agencies, etc.).</li><li>• Documents all attempts at notification of physician, family, and other agencies in SIS case notes.</li><li>• When all resources have been exhausted, consults with NBS Program Nurse Consultant/Contract Liaison.</li></ul>
NBS Program Nurse Consultant/Contract Liaison	<ul style="list-style-type: none"><li>• Discusses case with ASC staff to explore options available for obtaining family compliance.</li><li>• Authorizes referral to Child Protective Services, if necessary.</li></ul>